

# WHAT ARE MY OPTIONS FOR VISITS RIGHT NOW?

## Phone Calls, FaceTime, Zoom

These are always available to everyone and are the easiest ways for you to visit with your loved one. If your loved one needs to borrow a device or require assistance please schedule an appointment at 314-542-3323

## In-Person Visits

See In-Person Visits info sheet for details

These aren't quite what you were looking for?

Has your loved one completed their quarantine period following admission?  
(Have they been at Surrey for 14 days without leaving for appointments or going to the hospital?)

YES

Visiting schedule full?

NO

## Visiting Booth

This option is only available for residents who have completed their quarantine period. Please call 314-542-3323 to schedule a time to use the visiting booth

Does your resident have one of the following room Numbers?

A1- A20 (All A room numbers)  
C1, C3, C5, C7, C11, C13, C15, C17, C19, C21  
D2, D4, D6, D8, D10, D12, D23, D24, D25, D26,  
D27, D28, D29, D30, D31, D32,  
S14, S16, S18, S20, S22

YES

NO

## Window Visits

Your resident has a window that is accessible from the outside. Feel free to go up to their window whenever you would like for a visit. No appointment necessary.

## Window Visits Not Available

If your resident does not have one of these rooms with accessible windows, and your resident is still in their 14-day quarantine period, our options are a bit limited, but we'd be happy to help you schedule virtual visits and phone calls.